

SOFTWARE REFUND AND CANCELLATION POLICY

Terms of Service

Your agreement begins on the day we activate your service(s) and continues through the term of service, typically a 6 month, 12 month, or 24 month period. ("Service Commitment") At the end of your service commitment, this agreement will automatically continue on a month-to-month basis.

Fulfillment of Service Commitment

There are two ways to fulfill your service commitment. You can pay for the services included in your service commitment upfront or monthly for the term of your service commitment. If you decide to cancel prior to the end of your service commitment an early termination fee (ETF) will apply.

Your Termination Rights

Within the first 14 days after service activation, you may terminate your agreement for any reason and not be required to pay an ETF. After the first 14 days, you may not terminate your agreement without penalty for any reason. If you do cancel, you agree to pay AHIT an early termination fee of \$200. Once your contract period is complete, you may cancel at any time with 30 days notice.

Lack of Payment

If for any reason your account falls more than thirty (30) days behind due to lack of payment, your software will be deactivated immediately and you have thirty (30) days to contact American Home Inspectors Training with new billing information. If you contact AHIT after the thirty (30) day grace period, a \$100 reactivation fee will occur. Any suspended account over ninety (90) days is subject to closure and loss of all data.